

Application monitoring in an efficient and effective way at a manufacturing leader for hardware equipment; *the Guardian way*

Problem Statement: Customer has many IT Applications and hardware that have been implemented over the years.

Each Application has its own set of Standard Operating Procedures

This resulted in several challenges that include

- ❖ Start-up and shutdown
- ❖ Backup and recovery
- ❖ Check whether a certain component is up & running
- ❖ Diverse set of professionals handling Applications
- ❖ Maintenance Scripts in multiple different places
- ❖ Mix up of Production and non-production
- ❖ Challenges in running Regression testing scripts
- ❖ Automated patching
- ❖ Security updates

IT Leadership was frustrated by not having a centralized view of

- ❖ What is current active/inactive/closed
- ❖ Why they are running
- ❖ When a certain service/activity is planned to run
- ❖ Who is responsible for each application/server

Guardian has the answer by implementing Oracle Enterprise Manager Cloud by providing the solution that not only met the expectations, but steered clear of all operational challenges

Our solution:

OEM 18c is the next gen product from Oracle corporation for infrastructure monitoring. Guardian chose this product to implement to help enable and achieve the customer objective.

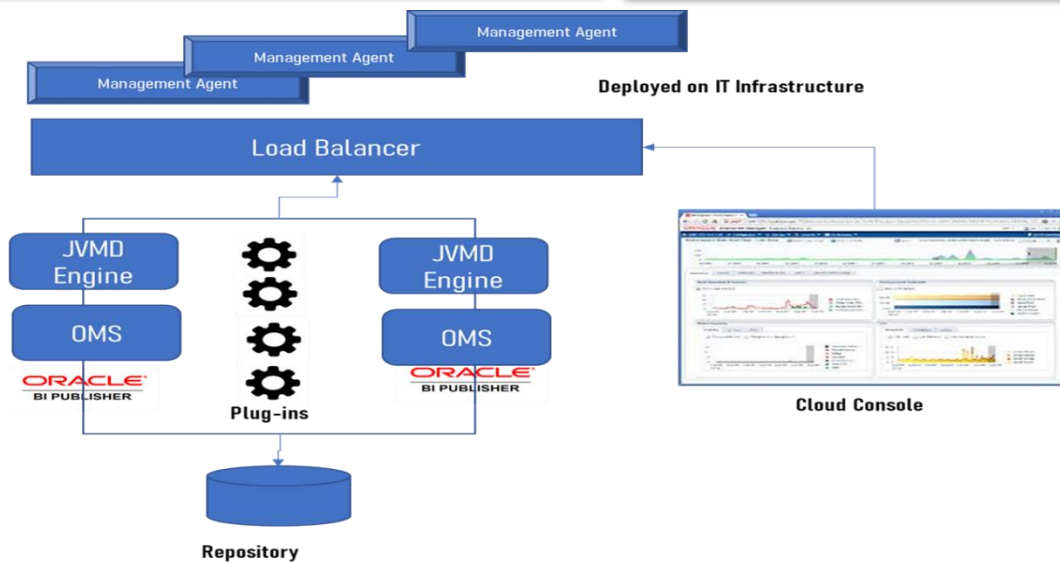
The solution provided monitors the entire aspects of

- I. Database Server,
- II. Application server,
- III. Bespoke applications,
- IV. Oracle & Non-Oracle Applications,
- V. External and Internal interfaces,
- VI. testing scripts etc...

The over all solution helped in implementing for

- ❖ 61 hosts
- ❖ 3000 metrics
- ❖ 17 different easily configurable templates
- ❖ 162 Alerts
- ❖ Provision for 24+ custom scripts
- ❖ OATS (Oracle testing software) services for regression and performance
- ❖ Logfile monitoring for key words
- ❖ Plug ins for JD Edwards, MS SQL etc..

Biggest Business Benefit derived out of this implementation is centralized control and gain of over 40% operational efficiency



Interested and want to know more Write to us @ Sales@guardiantechnologies.com