





SAP Managed Services for FMCG Company

BACKGROUND AND HISTORY

- Mid-Sized FMCG was actively looking for a 16X5 MSP.
-
- Scope included.
 - **SAP Functional Support Services**
 - **SAP App development**
 - **SAP Analytics**
 - **Project Services**
- Partner that renders both App development and ticket-based support.
- Ability of quick ramp-up in other services related to Infrastructure.
- Proof of Concept for new services

TECH STACK

-  SAP S4 HANA
-  Net Weaver
-  SQL Database
-  FICO/MM Modules



SERVICES DELIVERED

Migration to SAP HANA S/4 from On-premises

Modernization, Personalization and responsive UI

Enabling Self Service ability to build reports to end-user.

Enabling Self Service ability to build reports to end-user.

New Initiatives every quarter

15% Ticket reduction

Modern UI and UX

Secure APIs